



Dear Policyholder:

Title V of the Gramm-Leach Bliley Act (GLBA) generally prohibits any financial institution, directly or through its affiliates, from sharing nonpublic information about you with a non-affiliated third party unless the institution provides you with a notice of its privacy policies and practices, such as the type of information that it collects about you and the categories of persons or entities to whom it may be disclosed. In compliance with the GLBA, we are providing you with this document, which notifies you of the privacy policy and practices of Cypress Property & Casualty Insurance Company.

### **Our Privacy Policy**

We collect and use information necessary to administer your policy and to provide you with customer service. We collect and maintain several types of information needed for these purposes, such as those listed below:

Information provided by you on your application for insurance coverage, such as, but not limited to, your name, address, telephone number, age of your home and type of construction.

Information gathered from you as our insured, such as, but not limited to, how long you've been our insured, your payment history, what kind of coverage you have and underwriting and claims information.

### **Limited Disclosure**

We do not disclose any nonpublic personal information about you or any of our policyholders to anyone except as permitted by law.

### **Protecting Confidentiality**

When we share nonpublic personal information about you, as permitted by law, we protect that personal information with a confidentiality agreement that obligates the recipient of the information to keep it confidential.

### **Changes to Our Policy**

If we revise our procedure relating to this privacy policy, we will provide notice of this change to you.

### **Our Practices Regarding Information Confidentiality and Security**

We restrict access to nonpublic personal information about you to those employees who need to know that information in order to provide products or services to you. We maintain physical, electronic and procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

### **How to Contact Us**

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Fax: (904) 992-9535  
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